

## Meeting purpose

- Reflection and review of Deep Dive feedback
- Prepare a 'final report' from the Deep Dive Panel
- Evaluate the Deep Dive process

## Meeting timeline



## Facilitator

Helen Leayr – Communication Link

While there were no formal presentations the following personal provided technical advice to the panel

- John Knox – CEO, Evoenergy
- Peter Billing – General Manager, Evoenergy
- Lev Yulin - Group Manager, Regulatory Pricing – Evoenergy

## Outcomes / learnings

### Writing the panel report

Panel members collaborated a group to finalise the report content. The following key areas of feedback were provided and included in the report.

### Infrastructure and technology investment approaches

The Panel members provided the following feedback relating to Evoenergy's approach to infrastructure and technology investment.

- Investment is required to expand the network to support growth in the ACT.
- Investment must ensure the network is future-proofed to include two-way energy flows and increased electrification.
- The use of real data to inform decision making was seen as a strength of the investment plan.
- Infrastructure investment is required to support all new technologies such as EVs, community batteries, smart meters and electrification.
- A long-term approach to infrastructure and technology investment is vital to ensure the security and stability of the network.
- It is important that investment strategies do not disadvantage any households regardless of income.

### Changes to the proposal with respect to tariffs

The Panel members understood and discussed the point that Evoenergy tariffs are not necessarily passed on to the consumers by the retailer in the same form.

The Panel felt the following was important with respect to tariffs.

- Consumers want tariffs that are transparent and easy to understand.
- Consumers should feel that they have control over tariffs and costs.
- Consumers have the ability to see and understand the network pricing signals. Tariffs need to provide an opportunity to incentivise and inform the move to distributed energy resources such as solar, batteries and EVs in a balanced way.
- The Panel welcomed the removal of the proposed solar export tariff as it could send mixed signals to the community.
- The Panel members were asked to consider levels of control over EV charging and smart appliances and had a preference for consumers maintaining flexibility.
- Evoenergy has a role to play in educating retailers and consumers about tariffs.

### Input to future planning for electric vehicles (EV) use on the network

Canberrans compared to the national average are adopting EVs at a higher rate in response to government reforms. The Panel provided the following feedback on future planning for EV use of the network.

- Evoenergy needs to ensure the network will support this uptake.
- Incentives for Level 1 charging should be implemented to ensure less demand on the network.
- Infrastructure and technology investment also needs to support the increasing uptake of EVs and their demand on the network.

### Other comments

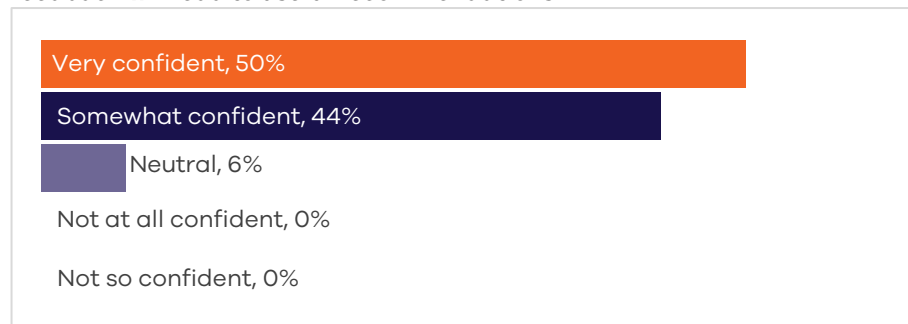
The Panel provided the following feedback on other areas impacting Evoenergy's EN24 proposal.

- The current regulatory cycle (5 years) seems too long given the fast pace of change in energy. Suggest shorter regulatory timeframes or midpoint reviews to adjust spending and investment and to respond to emerging technologies and risks such as changing consumer behaviour.
- Need to have a fair approach that acknowledges our vulnerable communities.
- Need to step up consumer education on tariffs, noting there are various parties responsible across the energy sector and governments.

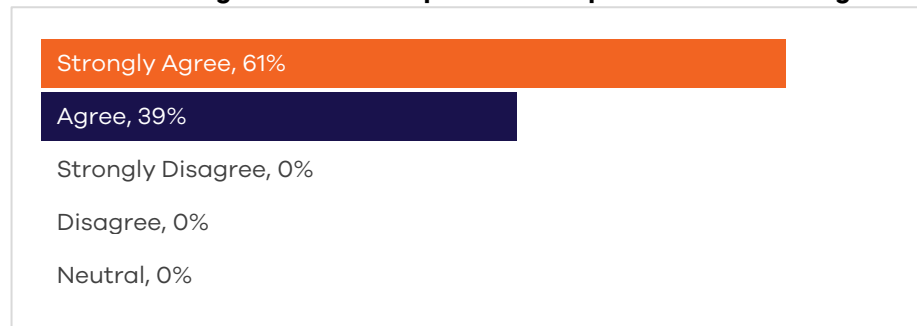
## Reflections and feedback

At the conclusion of the meeting, panel members were asked to provide feedback on the panel process. Following are the results and feedback from the post workshop survey.

### The majority of panel members indicated they were confident that the Deep Dive panel feedback will lead to useful recommendations



### Panel members agreed that their opinions and input were heard during the meetings



**100 % of respondents indicated they would consider participating in future Evoenergy community engagement activities.**

### When asked for recommendations or suggestions regarding future engagement on energy issues panel members suggested the following:

- Panel members suggested longer sessions or more meetings next time to cover the content
- A hybrid mix of engagement activities was suggested such as shorter and less frequent meetings, combined with online engagement and written opportunities
- Panel members would have appreciated more opportunities for informal engagement e.g. more frequent breaks

### Panel members and observers shared the following feedback on what they enjoyed most about the panel process.

- I felt like I might have made a valuable contribution for other Canberrans.
- The diverse nature of the panel and diverse opinions.
- Coming together with a diverse group of Canberrans and the group discussions.
- The learning and understanding of the process involved in getting every 5-year proposal together.
- Hearing about the future energy format for Canberra.
- Being able to hear others point of views. Clarifying issues and making sure what we thought was important was included in the report.
- I appreciate the genuine interest from Evoenergy in our opinions and feedback.
- Interaction and understanding details about subjects we were discussing.
- Learning more about energy networks and the energy landscape.
- The interaction with the panel members and being able to contribute.
- Informative, engaging, and the chance to shape policy and to be heard.
- Various views put forwarded by panel members with diverse backgrounds.
- Learning new things, having my voice heard. Level of engagement.
- The engagement and platform to voice different opinions and ideas respectfully.
- Learning more about the energy supply infrastructure of the ACT and how it is complicated by retailers.
- Group discussions where everybody could freely express their opinions.
- The attendance of senior managers at the sessions elevated the importance of the work of the panel